


The Care and Feeding of a Quality Implementation
 Blue Prints March 2008



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Quality Improvement Dynamics



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What is Quality in this Context ?

Evidence based program (intervention)
 +
Purveyorship (influence from outside)
 +
Growth (do it at 10 x's the scale)
 =
Quality concepts that are dynamic and highly complex

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Information Gathering

From whom/where:

- Founders: Dr. David Olds, et al.
- Existing Implementations – “the field”
- Other Purveyors
- Literature on replication and implementation
- Data implementation (“replication”)

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Information Gathering

How/when:

- Ongoing/informally
- Explicitly:
 - PIE calls
 - Literature search
 - Advisory Board
 - Supervisor Summit
 - Site visits
 - Distance Consultation

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Infrastructure Building

Build National Office:

- Spin off from University
- Support link to Founder/Intervention research
- Fund National Operations
- Fund, Hire and Train Nat'l Staff

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Infrastructure Building

Simultaneously develop:

- Tools, forms, data bases
- Policies, procedures
- Cross-functional teams
- Build community of practice
- Reflect on and improve our own consulting and education practices

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Provisional Support

Routine calls, site visits, start-up support

- Formalize and feedback to the system

Pilot new tools

- Needs assessment ?
- Readiness assessment ?
- Fidelity assessment?

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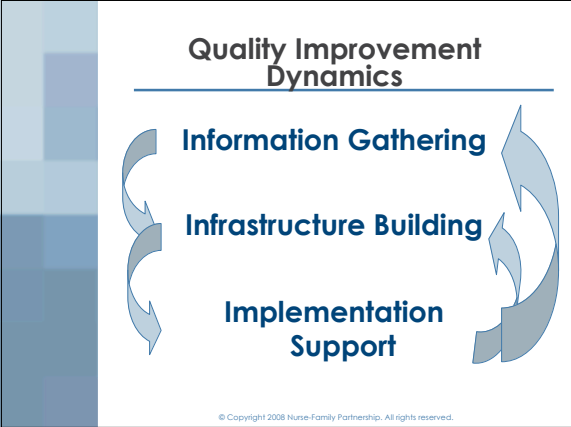
Provisional Support

Call for emerging practices

Cross-functional team concept

- Nurse-Consultant
- Program Managers
- Program Developers
- Reporting Specialists

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Nancy Kehiayan, MS, APRN, BC
Director Quality Improvement

Kellie Teler, MPA
Program Manager

Nurse-Family Partnership National Service Office
1900 Grant Street, Suite 400, Denver, Colorado 80203
toll free 866 864-5226, fax 303 951-3869

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